

PREPARATION JOURNEY

The below preparation journey can be downloaded here and saved to your device to refer to as often as you like.

The Watergate is located on Parliament Street in Kilkenny City. It is a concrete, Art Deco style building and is easily reached by car, public transport or on foot.

Parking Facilities

There are nearby accessible parking spaces on Parliament Street and also one to the rear of the theatre building.

None of these parking facilities belong to the Watergate Theatre. For those with access needs early arrival increases but does not guarantee use of these facilities.



Watergate Theatre, Parliament Street, Kilkenny

Dunnes Stores car park is approx. 400m from the Watergate

On street parking can be found on Dean Street which is also a short walk from the theatre.

Step Free Access

For step free access to the theatre there is ramp access from Parliament Street to the main door of the theatre.

WATERGATE THEATRE FACILITIES

Toilets

There is an accessible toilet located to the left of the auditorium doors. Both male and female toilets are located to the left as you walk through the main entrance.

Baby Changing Facilities

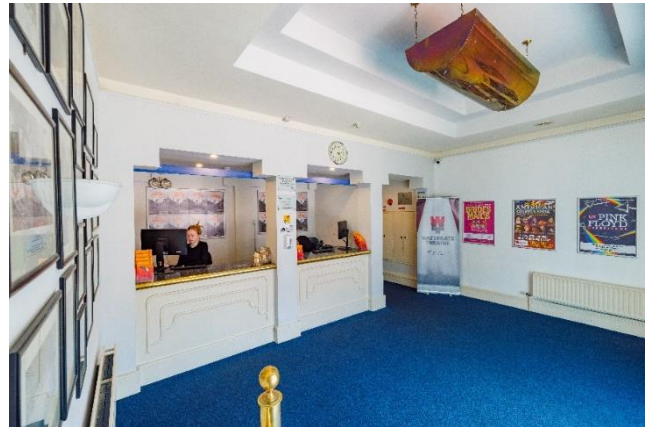
Baby changing facilities are available in the downstairs accessible toilet to the left of the auditorium doors.

Seating

There are chairs available in the foyer and in the exhibition space upstairs. You can relax here any time when the building is open prior to the event.

Watergate Box Office Bar

The Box Office Bar is situated at the Watergate box office! Choose from red or white wine, San Pellegrino, still or sparkling water and a selection of popcorn, crisps, chocolate, sweets and more.



Watergate Theatre Box Office

ONCE YOU ARRIVE FOR AN EVENT

Scanning of tickets

Once you arrive for an event at the Watergate Theatre a member of the Watergate team will be situated to the left of the door as you enter the foyer. We use scanners to scan either your physical ticket or e-ticket on your mobile device. Don't worry If you forget your ticket, we will have your booking details on our system.

Watergate Team

Our team members are there to help direct you to your seats and can help with any queries you might have. You will recognise our team as they will be dressed in black and wearing a lanyard with the Watergate logo.

Once you have been checked in for the event you can then proceed to the auditorium which is straight ahead, to the right of the box office.



Main Auditorium

Locating your seat number

Our friendly Watergate team will be on hand to direct you to your seats. Rows A - L are situated downstairs in the main auditorium. For seat numbers 1 - 12 our team will direct you to the right once you enter the main auditorium. For seat numbers 13 - 24, we will direct you to the left.

If you are situated in row X, Y or Z you will be seated on the balcony and will be directed to the left and upstairs once you enter the foyer.

Please note that if you have access needs and you have been allocated to the balcony, please contact Sarah on boxoffice@watergatetheatre.com. Sarah will make any changes necessary to facilitate your needs.

Those without extra access needs will be directed to follow the stairs to the Watergate Gallery, the door to enter the balcony is situated to the rear of the Gallery space and to the right.

A member of the team will be situated in the Watergate Gallery to direct you to your seats. Please note there is limited access to the exhibition space upstairs. Access to upstairs is via stairs only.



Watergate Gallery



Balcony

We are committed to ensuring all visitors have an enriching, enjoyable and positive experience. We are also dedicated to becoming a fully accessible venue and are constantly working to make our venue accessible and welcoming to all. Please bear with us as we work toward this goal.

Please let us know, when booking, if you have any special requirements and we will do our very best to facilitate/assist you.

We look forward to seeing you soon!